

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Mingte Chen; Anil K. Annadata; Kuang Huang  
Assignee: Siebel Systems, Inc.  
Title: User Interface For Multi-Channel Communication  
Serial No.: 09/823,531 Filed: March 31, 2001  
Examiner: Li B. Zhen Group Art Unit: 2194  
Docket No.: SBL0004US

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Austin, Texas  
March 15, 2006

MAIL STOP AMENDMENT  
COMMISSIONER FOR PATENTS  
P. O. BOX 1450  
ALEXANDRIA, VA 22313-1450

**RESPONSE TO NON-FINAL OFFICE ACTION**

Dear Sir:

This paper is responsive to the Office Action dated November 17, 2005, having a shortened statutory period expiring on February 17, 2006. Accompanying this Response is a one-month Petition Under 37 C.F.R. § 1.136 for Extension of Time setting a new time for response of March 17, 2006 to the Non-Final Office Action dated November 17, 2005. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.

**No amendments to the Specification or Drawings** are presented in this paper.

**Amendments to the Claims** are reflected in a listing of claims, which begins on page 2 of this paper.

**Remarks** begin on page 21 of this paper.